



QUALITY MANAGEMENT POLICY

SmartTech Australia is a leader in Mining Technology in Australia whose goal is to apply best practice quality management principals to all our service offerings into the markets that we operate within.

To achieve this goal, we will;

General

- Aim to continuously improve our service offering by measuring and monitoring our performance in a manner that enhances those offerings.
- Remain diligent and committed to meeting or exceeding our Client's expectations.
- Gain repeat business through our reputation for quality delivery and adherence to quality principals.

Practices

- To meet quality standards in all facets of the Company's key activities.
- To plan, design and undertake all operational activities in a manner that reduces quality risks and hazards whilst establishing procedures to eliminate harm to the Company and its Stakeholders.
- To abide by all regulation, legislation, policy, rules and quality requirements of our Clients, Industry body's and Government authorities.

Planning

- To include quality principals in all Company decision making.
- To implement continuous improvement considerations into all Company planning.
- To conduct regular reviews of the Company's quality requirements and act on the results.
- To endeavor to continuously improve the Company's quality management and systems.

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People

- To communicate where relevant with all stakeholders who are likely to be affected by the Company's quality activities.
- To train or provide training for our employees in quality principals such that each task is performed with the utmost respect for Quality.
- To ensure that all sub-contractors adhere to the Company's quality requirements.
- To follow Human Resource recruiting practices that include assessment on the skills and experience to achieve the goals of this policy.

Managing Director



Allan Hubble

Date: 29/07/2020

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